Squire John's 2022/2023 Group Coordinator Information Sheet



Rental Rates (All rates are daily, equipment to be returned by 4:30 pm, taxes extra)

Skis, Boots &	\$50 Adult, \$30 Children (based on sizing, usually under 8 years old)
Poles	Individually - Skis \$30, Boots \$30 and Poles \$10
Snowboards &	\$45 Adult, \$35 Children (based on sizing, usually under 8 years old)
Boots	Individually - Boots \$30, Board \$30.00
Snowshoes	\$25
Helmet	\$15
Demo Skis	\$50 – Atomic, Dynastar, Head, Rossignol, Salomon, Stockli, Blizzard and Volkl
	- Does not include boots or poles
	- Refundable if you purchase new skis from us before March 15, 2023

How does the process work?

- 1. Book your event with the Mid Week Coordinator at the club.
- 2. Contact Leslie Thompson at Squire John's to open the online booking site for rentals should anyone in your group require them. A credit card and the expiry date is required as a guarantee at this time if you are paying as a group, otherwise users will be prompted for credit card information. Payment for group rentals must be made the day of the event in the Squire John's store at the club. Cash, cheque, credit card or debit card may be used for payment. Please pick up your receipt at the rental shop the day of your event as invoices are not mailed.
- 3. Include the Participant Information Sheet with your invitation to participants.

Participants book all rentals through our online booking website. Squire John's is not set up to handle the volume of calls registering by phone would generate and the rental desk is not always staffed. Equipment reservations are <u>required</u> to ensure equipment availability. Only those without internet access will need to call Leslie Thompson (519-599-1228) to arrange rentals.

How to contact us:

Contact: Leslie Thompson Rental Hotline: 519-599-1228

Email: lthompson@squirejohns.com

Cancellation Policy

To help us serve all guests better, group cancellations require 48 hours notice. Cancellations for groups of 10 or more require 72 hours notice and are subject to a 50% booking fee. Individual cancellations can be deleted by the group coordinator or participant on the website until the site locks. Cancellations after that time may be made by contacting Leslie Thompson (519-599-1228). Cancellations must be confirmed – leaving a voice message is NOT considered confirmed. Please cancel as soon as you know you will not be requiring equipment as last-minute cancellations cannot always be confirmed. 10:00 am the business day before an event is the absolute last possible time to cancel (if Leslie is available). Unless cancelled, the full cost of the reservation will be charged.